

Moderation aims

The Parkridge Neighborhood Facebook Group provides a forum for neighborhood discussion. Our aim is to ensure this platform is inclusive and safe, and that the Parkridge Neighborhood Facebook Group is a place where you will find relevant, helpful and encouraging discussion revolving around neighborhood issues and community news.

Community standards

There are 10 guidelines we expect all members in the Parkridge Neighborhood group to abide by. These apply across the group page, while moderation decisions are also informed by the context in which comments are made.

1. We welcome debate and dissent, but personal attacks and provocative behavior will not be tolerated. The key to maintaining the Parkridge Neighborhood Facebook Group as an inviting space is mutual respect of each other as neighbors.

2. We acknowledge differences of opinion, but will not allow mischaracterization of neighbors or groups. For the sake of robust debate, we will distinguish between constructive, focused argument and smear tactics. Discussions should address ideas without attacking individuals.

3. We understand that people feel strongly about issues, but we will consider removing any content that others may find offensive, harassing, or threatening. Please respect other people's views and beliefs and consider your impact on others when making your contribution.

4. We reserve the right to redirect or restrict conversations which descend into "flame-wars" based on ingrained partisanship, generalizations, or personal animus. We don't want to stop people discussing topics they are enthusiastic about, but we do ask members to find ways of sharing views that do not feel divisive, threatening or toxic to others.

5. We will not tolerate racism, sexism, homophobia or other forms of hate-speech, or contributions that could be interpreted as such. We recognize the difference between criticizing a particular government, organization, community or belief and attacking people on the basis of their race, religion, gender, sexual orientation, disability or age.

6. We will remove any content that may put us in legal jeopardy, such as potentially libelous or defamatory postings, or material posted in potential breach of copyright.

7. We will limit or delete posts that are obviously commercial or political. Our aim is that this site should provide a space for neighbors to interact, and we discourage posting of advertising material. However, occasional posts from neighborhood businesses and business owners in the neighborhood are permissible. Political opinion posts are not allowed while announcements of political events are welcome.

8. Keep it relevant. We know that some conversations can be wide-ranging, but if you post something which is unrelated to the original topic then it may be removed, in order to keep the

thread on track. This also applies to queries or comments about moderation, which should not be posted as comments.

9. Be aware that you may be misunderstood, so try to be clear about what you are saying, and expect that people may understand your contribution differently than you intended.

Remember that text isn't always a great medium for conversation: tone of voice (sarcasm, humor and so on) doesn't always come across when using words on a screen. **You can help to keep the Parkridge Neighborhood Facebook group open to all viewpoints by maintaining a reasonable, respectful tone, even in unreasonable circumstances.**

10. The platform belongs to Facebook and is subject to Facebook's terms of service, but the conversation belongs to the neighborhood. We want this to be a welcoming space for intelligent discussion, and we expect participants to help us achieve this by notifying us of potential problems and helping each other to keep conversations inviting and appropriate. If you spot something problematic in community interaction areas, please report it. **When we all take responsibility for maintaining an appropriate and constructive environment, the debate itself is improved and everyone benefits.**

In short:

- If you **act with maturity, respect and consideration** for other members, you should have no problems.
- **Be constructive.** Demonstrate and share the intelligence, wisdom and humor we know you possess.
- **Take some responsibility for the quality of the conversations in which you're participating.** Help make this a thoughtful place for discussion and it will be.

Violation of the community standards may result in the following:

1. Upon first violation, an admin will inform user of standards violated via private message and delete a single comment or post as necessary.
2. In addition to moderating in the manner above, subsequent moderator intervention will result in member being 'muted' from group for 24 hours.
3. Three moderator interventions for one user will result in the member being removed from the group. Removed members may request to join the group again in 30 days.
4. Members rejoining group after first removal (see #3) will be blocked from group for 1 year if they are removed by moderators a second time.

Moderators:

Moderators are neighbors and people too. Moderators are volunteers and have offered their time to hold this page to these community standards. Moderators may have differing opinions and participate in discussions but will be held to the same community standards they have agreed to promote.

Moderator response times and actions taken will vary depending on a variety of factors. While consistent enforcement of the community standards is always the goal, the reality is that this is a 24-hour message board moderated by humans who work, sleep and spend varying amounts of time away from Facebook. Please frame expectations with that in mind.